

PD NEWS

RESIDENTIAL SAFETY ALERT

On Tuesday, Aug. 11th, at about 9:31a.m., a City of Goodyear citizen reported that someone had come to their door and identified himself as an employee from Southwest Gas. The man told the resident that he is a sub-contractor for Southwest Gas and that he needed to come inside and "check something" and if the victim refused, he would have the gas shut off. After the man left, the victim confirmed with Southwest Gas that there were no appointments at their residence on the day of the incident.

Customer Safety Reminders from Southwest Gas

SWG service technicians and contractors working in the field will have proper Southwest Gas identification.

- Customer service and construction employees always wear company uniforms
- Always carry identification cards
- Always identify themselves and the purpose of their visit
- Should enter the home only at the customer's request or on official company business
- Drive company vehicles that are usually marked with the Southwest Gas name and logo.

If the resident is still in doubt as to the authenticity of the individual they should call the customer service office to verify the employee's identity and the reason for the visit at 1-877-860-6020 or call Police.

Contact the Goodyear Police Department at (623) 932-1220 with any information, or 9-1-1 for emergencies.



Subject Description:

- White or Hispanic Male
- Age Late 30's
- Clothing: polo shirt and blue jeans, carrying a clipboard
- Vehicle Description: White or Cream colored S-10 pick-up truck.



